



Shepherd

An Easy-to-Use Device Management Tool



3.6.1.1 (Jan. 2026) | Device Pack 5.9.512

- **CHANGED FEATURES**
 - Supported the new model naming rules for VIVOTEK cameras and NVRs
- **IMPROVEMENTS**
 - Improved the password setup mechanism
 - Further increased the timeout period for exporting debug reports under certain network conditions

3.6.1.0 (Apr. 2025)

- **CHANGED FEATURES**
 - Migrated software to a 64-bit architecture; a 64-bit operating system is now required
 - Introduced a new method for time zone integration in camera firmware version X.2002.XX.00a and later, providing an updated time zone list and custom time zone configuration in Batch camera setup
- **BUG FIXES**
 - Removed the automatic reboot when configuring network settings during batch camera setup
 - Increased the timeout period for exporting debug reports

3.6.0.2 (July 2023)

- **NEW FEATURES**
 - Supported batch uploading of camera configuration files



- Enabled batch generation of HTTPS self-signed certificates and uploading of external HTTPS certificates
- Supported batch uploading of IEEE 802.1X certificates

- **CHANGED FEATURES**

- Launched another Shepherd to manage tasks to different batches of devices simultaneously
- Provided easy access to user manual within the Shepherd GUI or through the hotkey F1
- Remembered device authorizations when switching back and forth between network segments
- Enabled the ability to hide or show device information columns on the Main Page
- Displayed firmware upload status and process

- **BUG FIXES**

- Fixed an issue that Shepherd is unable to search VIVOTEK PoE switch in a closed network where IP address starts with a number less than 169

[v3.5.1.1 \(Sep. 2022\)](#)

- **NEW FEATURES**

- Enabled the ability to open a web browser using HTTPS
- Added an audio status column to the camera list

[v3.5.0.203 \(May. 2022\)](#)

- **BUG FIXES**

- Fixed cannot assign IP range under certain conditions
- Fixed cannot upload camera firmware in closed network

[v3.5.0.103 \(Dec. 2021\)](#)

- **BUG FIXES**

- Fixed cannot upgrade device pack under certain conditions



v3.5.0.2 (Aug. 2021)

- **BUG FIXES**

- Fixed cannot adjust the window size on some function pages
- Fixed an issue when upgrading the Trend Micro signature, the status does not show the update process and cannot show the device list

v3.4.0.4 (May. 2021)

- **NEW FEATURES**

- Supported the window size adjustment
- Supported to display the host name of the camera

- **CHANGED FEATURES**

- Changed the default package upload path from SD card to optional

- **BUG FIXES**

- Fixed cannot search the devices after the Shepherd runs a period of time

v3.3.0.1 (Aug. 2020)

- **NEW FEATURE**

- Supported the JSON format to update the VADP license
- Supported to import and export the settings of LPR
- Added the status and capacity of the SD card status in the camera list
- Supported the language of Persian and Arabic
- Supported the camera extension DI/DO
- Supported the new password policy of the camera

- **CHANGED FEATURE**

- Uploaded the package of VADP to the SD card if it exists. Otherwise, upload it to the flash of the camera
- Removed the settings of the basic network from the batch camera setup page



- **IMPROVEMENT**

- Enhanced the user experience and the processing speed

